

House Rules

To ensure that all guests can enjoy a pleasant and safe experience, we apply the following house rules in our restaurants. By entering our location, you agree to these rules.

1. Respect and behavior

We expect all our guests to treat other guests and our staff with respect.

- Aggression, intimidation, discrimination, or unwanted behavior will not be tolerated.
- Inappropriate behavior may result in guests being asked to leave the restaurant.
- In serious cases, access may be denied in the future.

2. Age and alcohol

We comply with Dutch alcohol legislation.

- Alcohol is only served to guests aged 18 and over.
- A valid ID may be requested in case of doubt.
- It is not permitted to pass alcohol to minors.

3. Access and refusal

We reserve the right to refuse entry or remove guests when:

- house rules are not followed
- the safety or atmosphere of other guests is compromised
- guests are visibly under the influence of alcohol or drugs

Refunds of amounts already paid are not required in these cases.

4. Drugs and prohibited substances

The use, possession, or distribution of drugs or other prohibited substances is not allowed in or around the restaurant.

In case of violation, immediate action will be taken and the police may be contacted if necessary.

5. Smoking

Smoking is only permitted in designated areas, in accordance with Dutch legislation.

Indoor areas are completely **smoke-free**.

6. Safety

For the safety of guests and staff:

- always follow the instructions of our staff
- emergency exits and escape routes must remain clear
- dangerous or disruptive objects may be refused

7. Belongings

The restaurant is not liable for loss, damage, or theft of personal belongings.

8. Damage

Damage caused by guests to the restaurant, inventory, or other property may be recovered from the person responsible.

9. Photo and video

Photos or videos may be taken in our restaurants for promotional purposes.

By entering the location, you consent to possible use of this material.

If you object to this, please inform our staff.

10. Reservations

Additional conditions may apply to reservations, such as:

- time limits on tables during busy periods
- deposits for large groups or events
- cancellation conditions

These will be clearly communicated at the time of reservation.

11. Final provision

In situations not covered by these house rules, management will decide.

Thank you for your understanding and we wish you a wonderful experience.